

FY2022 Title III-B Transportation Service Description

Overview

AgeGuide Northeastern IL provides funding for transportation when local transportation cannot meet an older person's needs. As riders frequently must cross township or municipal boundaries to get to their appointments, regular programs may not meet needs for critical transportation services.

In FY2022, AgeGuide will continue to provide transportation funding and plans to expand it across our 8 County region. This funding opportunity is intended to support programs designed to increase the availability and accessibility of community transportation services for people with disabilities, older adults and their caregivers.

Overview of Service Design

The goal of Title III-B Transportation program is to remove barriers to transportation and to expand mobility options for those participating in activities which reduce social isolation and promote successful independent living, agencies will be funded to provide the following transportation services:

- robust volunteer driver programs, and/or
- collaboration with a consortium of municipalities, townships, county government, PACE and other organizations providing transportation to seniors and persons with disabilities

Service activities may include:

- Assistance in scheduling travel arrangements
- Door through door, door to door, curbside or scheduled route
- Arrangement for special modes of transportation when required
- Coordination with similar and related transportation in the community
- Provision of transportation for medical, social service appointments, shopping, errands, social engagements and congregate meals

A service provider that receives funds under this grant must provide service at no cost to older adults, grandchildren, adult children with developmental disabilities or family caregivers accompanying an individual 60 and older. Individuals must have the opportunity to voluntarily contribute to the cost of the service. Providers may not deny services because the person will not or cannot contribute to the cost of the service.

Title III-B Transportation Program Requirements

Title III-B Transportation providers will be required to perform the following activities:

1. Units/Persons
 - The provider will minimally serve the number of persons and units as determined by AgeGuide Northeastern IL during the grant period. **See page 3 FY22 Service Projections**
 - A unit of service is each one-way trip to or from community locations per client. This unit does not include any other activity.

2. Staffing:
 - Dedicate at least 1 staff position to coordinate and oversee providers' Transportation program.
 - The provider will recruit volunteers to provide the service or seek out volunteer programs with which to collaborate. Providers are responsible for conducting staff and volunteers background checks and providing training.
 - i. Training for volunteers will minimally include information regarding services and opportunities available for participants and a process to ensure volunteers contact the provider when needs of their participants arise.

3. Connect participants receiving the service with other community-based services and/or resources available to them. For example: congregate meals, educational programs, health and wellness programs, and community events.

4. Adhere to the AgeGuide General Service Requirements and the program specific requirements as well as reporting requirements for these services, including completion of an annual demographic data report for each funded service. Visit the AgeGuide website (www.ageguide.org) for Service Standards and information on reporting requirements.

5. Providers will participate in regular check-in calls and quarterly funded partner meetings with AgeGuide Northeastern IL as requested.

FY22 Transportation Service Projections

Projections subject to change based on available funding.

New grantees or counties where the service does not currently exist* are required to serve, at minimum 50 persons, 100 units of service.

If a current grantee is awarded the grant they are required to serve, at minimum, the same number of persons and units as projected for FY21.

County	Persons	Units
DuPage	170	1600
Grundy*	50	100
Kane	400	3200
Kankakee*	50	100
Kendall	200	9000
Lake	270	1275
McHenry	500	3500
Will	395	7002