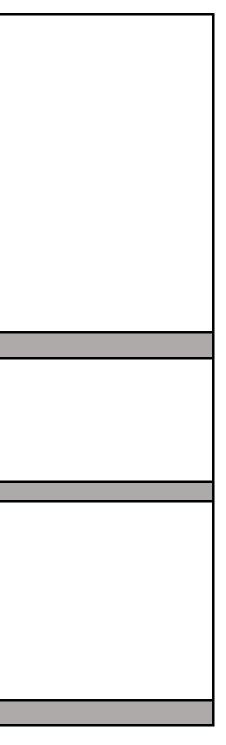
## FY2022 Title IIIB/IIID/IIIE Rubric

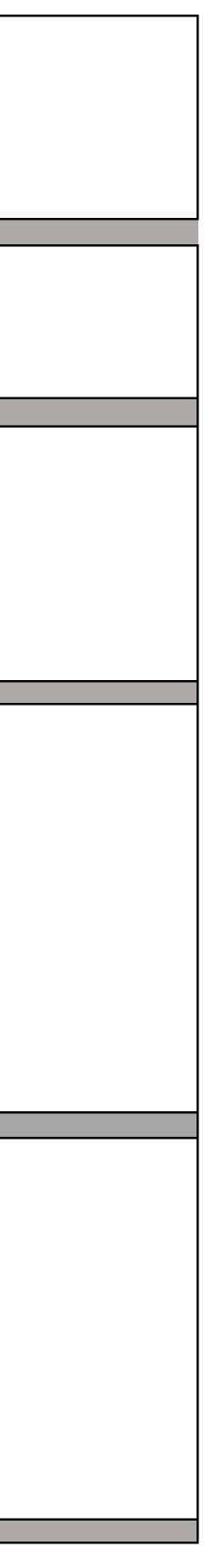
Total Score 100	Program Domains	Unsatisfactory	(0)	Meets Standards (3)	Exemplary (5) Includes all items in Meets Standards plus additional attributes as noted.	
Program Planning 20% (20 points possible)	1a. Describe how your organization assessed the service area and the target population to be served. Describe how your organization utilizes current demographic information, data and relevant research in order to maximize the number of persons your services will reach and to ensure your services are provided to older adults in greatest economic and social need as outlined in the above Statement on Serving Populations in Greatest Economic and Social Need.			needs of the service area and	written evidence of results of community and/or participant	
ning	0.1 10% 1	Rating	5			
Program Plan	1b. Describe how your organization will reach and provide services to those in greatest economic and social need as outlined in the above Statement on Serving Populations in Greatest Economic and Social Need.	,		served and the strategies	Plan meets standards plus demonstrates ability to adapt and grow to reflect priorities in local need.	
20	0.1 10% 1	Rating	5			

## Comments

Program Design & Delivery 20% (20 possible points)	2a. Describe your organization's plan to provide the Title III-B In-Home service. Include when and where (locations, times, days of week) and how (methods of delivery) the service will be delivered and by whom.	and delivery lacks information indicating organization will not comply with program standards		of the program that includes understanding of required service activities and ability to comply with the service standards demonstrating likely	Meets standards plus staffing/volunteer pattern exceeds level needed to run the program, to account for potential shortages.	
72	0.12 12% 1	Rating	5			
esign & Delivery	2b. Describe how participant information and documentation will be maintained, including methods to ensure confidentiality of all records.	meet standards for Records and		Demonstrates ability to meet standards for Records and Documentation and ability to ensure confidentiality of records.		
	0.03 3% 1	Rating	5			
Program	2c. Describe how your organization would adjust program design and delivery in the event of a natural disaster and/or pandemic.	coordinate efforts with local emergency services and other community-based organizations.		will expedite delivery of services when a disaster and/or pandemic occurs. Demonstrates ability to coordinate efforts with local emergency services and		
20	0.05 5% 1	Rating	5			



Program Operations 20% (20 possible points)	3b. Describe your process to evaluate service delivery, including participant satisfaction and outcomes. Explain how program adjustments will be implemented based on results.0.055%13c. Describe how your organization provides services that are culturally competent and responsive to diverse populations, including your plan to provide barrier-free access to inquirers who speak languages other than English and inquirers with	evaluate service delive does not demonstrate program adjustments implemented based or Rating Organization does not have an understanding of diverse populations	eening, nd 5 cess to ery and how will be n results. 5 appear to g of needs and does to provide	and retention of staff/volunteers to ensure likely success of providing services.	Meets standards plus demonstrates ability to provide on-going training to staff/volunteers to enhance success of providing quality services.	
20	hearing or speech impairments.	Rating	5			
Performance 20% (20 points)	PROGRAM QUESTION: Current grantees of the proposed service: Review internal data to evaluate current and past performance in meeting standards over time as defined by AgeGuide: timeliness and accuracy of their current service demographic data; program reports; past productivity (clients and units) for the proposed service in the proposed service area; and performance findings AgeGuide monitoring reviews. New Applicants: Letters of reference showing that applicant has met grant or contract requirements including timeliness and accuracy of program reports, program performance deliverables, whether the applicant has history of providing the proposed service in the proposed service area, overall program perforamnce; history providing any other Title III services.	Organization has had p challenges in meeting a for this program and d have a good plan for e success.	standards loes not	Organization has consistently provided services for older adults that meet program standards. For new applicants, describes related experience and plan presents a clear and realistic description and timeline for launching a new service.		
		past challenges in meeting reporting deadlines, has fiscal monitoring and/or audit findings and does not have a good plan for ensuring success. Performance has not improved despite corrective action and training from AgeGuide. For new applicants, letters of reference do not demonstrate that the applicant meets grant/contract requirements including fiscal performance and other grant standards.		findings. Grantee may have some issues with timeliness of reports and response to requests. Most issues are		
20	0.1 10% 1	Rating	5			



1	4a. Describe how you plan to maintain a physical presence in the county, including the public awareness efforts your organization will undertake to assure that older adults, those caring for them, and the public know about the Title III-B In- Home service and how to access it. Include your plan for identifying new participants.	Efforts described do not demonstrate ability to increase public awareness of the service. Plan for identifying new participants may not effectively identify new potential participants.		Efforts described demonstrate ability to increase public awareness of the service. Plan demonstrates ability to effectively identify new participants.	Efforts described demonstrate evidence of the service having high visibility in the community for both potential participants as well as the public at large. Plan includes creative methods of public awareness.	
i i i i i i i i i i i i i i i i i i i	0.110%14b. Describe how your organization coordinates with other service providers and community partners to address the needs of older adults. At a minimum, the plan will include how your organization will: •Coordinate and make referrals to the local Aging and Disability Resource Network (ADRN) provider.	Rating Does not present abili standards and plan ind that the organization connected with other	dicates is not well	Presents ability to meet program standards and demonstrates likely success of connections with other service providers and ability to make referrals to local ADRN.	Demonstrates ability to meet standards plus the organization appears well connected within a network of service providers so that resources and information are shared on a regular basis and a full array of needs are addressed collaboratively. Plan includes collaboration with existing community organizations to provide referrals to additional services as well as be seen as a trusted source to receive referrals. Plan includes ongoing efforts to establish new relationships.	
)	0.1 10% 1	Rating	5			

