

**Long-Term Care Ombudsman Program
Benchmark Numbers
FY2023**

PSA	Total Beds	% of state	Total Facilities	# Nursing Facilities	FTE (1:2000 beds)	Highest FTE from FY19-FY21 or 1:2000, whichever is greater	Regular Presence visits	135:1000 ratio (Consultations: Beds)	43:1000 ratio (Closed case: Beds)	Resident Council Meetings	Community Education Sessions	Facility Staff In-Services
PSA01	8840	6.06%	123	53	4.42	6.00	123	1,193	380	45	18	6
PSAS02												
DuPage	9856	6.76%	92	38	4.93	7.00	92	1,331	424	32	19	5
Lake	7671	5.26%	76	27	3.84	4.05	76	1,036	330	23	16	4
SSA	8,546	5.86%	101	38	4.27	4.00	101	1,154	367	32	16	5
Will	7,162	4.91%	84	30	3.58	3.60	84	967	308	26	16	4
PSA03	6997	4.80%	91	43	3.50	4.80	91	945	301	37	17	5
PSA04	6601	4.53%	86	40	3.30	5.10	86	891	284	34	17	4
PSA05	11,302	7.75%	154	71	5.65	5.89	154	1,526	486	60	18	8
PSA06	1956	1.34%	31	12	0.98	1.80	31	264	84	10	14	2
PSA07	7067	4.85%	119	43	3.53	5.00	119	954	304	37	17	6
PSA08	9280	6.37%	132	49	4.64	5.00	132	1,253	399	42	17	7
PSA09	2779	1.91%	46	18	1.39	2.37	46	375	119	15	14	2
PSA10	1798	1.23%	29	15	0.90	2.00	29	243	77	13	14	1
PSA11	3671	2.52%	60	29	1.84	3.00	60	496	158	25	15	3
PSA12	20,631	14.15%	161	90	10.32	9.87	161	2,785	887	77	22	8
PSA13												
Evanston	1,848	1.27%	16	10	1.00	2.00	16	249	79	9	14	1
LAF	29,760	20.42%	246	122	14.88	13.97	246	4,018	1280	104	26	12
Total	145,765	100.00%	1,647	728	72.88	85.45	1647	19,678	6268	619	289	83