



3/8/2022

OMBUDSMAN RFP - TECHNICAL ASSISTANCE SESSION

WWW.AGEGUIDE.ORG



AGENDA

- I. Program Overview**
- II. Request for Proposal Overview**
- III. Questions**

Program Overview

Ombudsman Program

- Investigative Services
- Regular Presence Visits
- Issue Advocacy
- Information and Assistance
- Resident and Family Councils
- Volunteer Management
- Community Education
- Education of long term care facility staff.

Projected Funding Allocations

Projected Funding Allocations	DuPage	Grundy	Kane	Kankakee	Kendall	Lake	McHenry	Will
Title IIIB Ombudsman	\$30,570	\$2,354	\$17,260	\$6,730	\$2,739	\$22,920	\$7,565	\$16,863
Title VII Ombudsman	\$28,482	\$2,193	\$16,080	\$6,271	\$2,552	\$21,354	\$7,048	\$15,711
State Ombudsman	\$192,240	\$14,803	\$108,535	\$42,324	\$17,226	\$144,130	\$47,572	\$106,045
Long Term Care Ombudsman	\$65,515	\$5,045	\$36,989	\$14,424	\$5,871	\$49,120	\$16,213	\$36,141
TOTAL	\$316,807	\$24,395	\$178,864	\$69,749	\$28,388	\$237,524	\$78,398	\$174,760

Requests of Proposals Overview

Request for Proposals Overview

1. Competitive Request for Proposals
 - All agencies who meet the eligibility requirements may apply
2. Proposed projects must align with the LTC Ombudsman Policies and Procedures
3. Agencies are responsible to review all material on our RFP website: www.ageguide.org/RFP
4. All questions about this RFP must be directed to: rfps@ageguide.org
5. Late applications will not be considered. Applications are due by 4:30PM on April 15, 2022

Ombudsman RFP

Activity	Date
Notice of Funding Opportunity Posted	2/18/2022
Technical Assistance Session	3/8/2022
Letters of Interest Due	3/10/2022
RFP Application Released	3/15/2022
RFP Applications Due	4/15/2022
Recommendations to IDOA	May

Ombudsman Application-Program Plan

Program Description	Organizational Structure	Older Americans Act Experience	Long Term Care Beds and Facilities
Investigative Services	Regular Presence Visits	Issue Advocacy	Information and Assistance
Resident and Family Councils	Volunteer Management	Community Education	Education to Long Term Care Facility Staff

Ombudsman Application-Financial Plan

Budget Summary

Personnel Detail

Fringe Benefits

Travel Analysis

Equipment and
Supplies

Contractual,
Indirect and Other
Expenses

Local Non-Federal
Share and Other
Sources

Website Resources

- Ombudsman Services RFP Timeline
- Ombudsman Program Description
- LTCOP Guidelines for Designation FY23
- LTCOP Instructions for Completing Application for Designation FY23
- LTC Ombudsman Policies and Procedures Manual
- FY2022 Ombudsman Bed count
- LTC Ombudsman Benchmark Directive
- Ombudsman Service Standards

Reporting Requirements of Grantees:

- 1. Monthly Cash Request**
 - Request reimbursement for prior month
- 2. Quarterly Program Report**
 - Expenses
 - Track in-kind expenses
 - Track non-federal cash
- 3. Annual Closeout report**
 - Final report of program expenditures and grantee contributions
- 4. Enter information in a database if required for your program**
 - Technical knowledge to work in a cloud-based system
- 5. Any other reports as requested.**
 - Grantee must grant access to any fiscal and program records related to the grant award

Question & Answer Session

Additional Questions? Email:

rfps@ageguide.org

Remember to check our website for updates
and FAQs:

www.ageguide.org/rfp