



Funded Partner Onboarding Training

Module 3

Other Aging Network Services

Learning Objectives



Module 1 - Understanding how the Aging Network delivers programs and services for older adults, caregivers, older relatives raising children and veterans

Module 2 - Understand programs and services offered in PSA 02 under the Older Americans Act

Module 3 - Understand the additional services, outside of the Older Americans Act, that are available for older adults, caregivers, older relatives raising children, and veterans

Module 4 - Understand grants management activities and processes essential to delivering Older Americans Act services

Module 5 - Understand fiscal procedures and processes required for Older Americans Act service delivery

Module 6 - Identify and utilize other training resources available for Older Americans Act and other aging network services

Other Aging Network Services

Medicare and Benefits Access

Illinois Grandparents Raising
Grandchildren (GRG)

Senior Community Service
Employment Program (SCSEP)

Aging Waiver/Community
Care Program (CCP)

Home Care Ombudsman

Veteran Directed Care (VDC)

Adult Protective Services (APS)

Medicare Assistance & Benefit Access

<https://www.shiphelp.org/>

<https://ilaging.illinois.gov/benefitsaccess.html>

<https://ageguide.org/medicare-assistance/cc>

Senior Health Insurance Program (SHIP)

Health insurance counseling for Medicare beneficiaries

Senior Health Assistance Program (SHAP)

Outreach and enrollment in Medicare D, BAA, and other Medicare assistance applications

Medicare Improvement for Patients and Providers (MIPPA)

Enhanced outreach for Medicare beneficiaries for underserved populations

Benefits Access Application (BAA)

Application assistance for Senior Transit Ride Free and Illinois State License Plate Discount

IL Grandparents Raising Grandchildren (IL GRG)

Eligibility: Grandparents and other non-parent relatives, of any age, caring for related children. AgeGuide focuses on grandparents under 55.

Supportive Gap: Financial assistance for grandparent and child needs such as clothing, food, shelter, etc.

Counseling Services: One on one mental health support for grandparents/relatives

Legal Services: Support for grandparents/relatives to obtain legal guardianship or other legal remedies

Respite: Short term relief of caregiving duties such as summer camp, music classes, etc.



Senior Community Service Employment Program (SCSEP)

Program Description: Federal Title V program designed to assist adults age 55 and older in entering or reentering the job market.

Program Administrator: Illinois Department on Aging

Eligibility: age 55 and older, income not more than 125% poverty level, capable of performing tasks for the assignment

Services: 20 hours/week at minimum wage, employment counseling, job training

Delivered By: National ABLE Network (Kankakee, Will, Grundy, DuPage, Kendall); National Asian Pacific Center on Aging (Lake, McHenry)

[SCSEP Brochure
Download](#)



Program Description: Aging Waiver Program for home and community-based services under the Medicaid Program

Program Administrator: Illinois Department on Aging (IDOA) and Illinois Department of Healthcare and Family Services (HFS)

Eligibility: 60 years and older, US citizen or eligible non-citizen, resident of Illinois, non-exempt assets of \$17,500 or less, assessed need for long term care

Services: Care coordination, in-home services, emergency home response, adult day services, automated medication dispenser

Delivered By: Local Care Coordination Units and Managed Care Organizations

Community Care Program (CCP)

<https://ilaging.illinois.gov/programs/ccp.html>

Care Coordination Units (CCUs)/Managed Care Orgs (MCOs)

DuPage County Community Services

DuPage County

Grundy County Health Department

Grundy County

Catholic Charities, Diocese of Joliet

Kankakee County

Senior Services Associates

Kane, Kendall, McHenry Counties

Catholic Charities, Archdiocese of Chicago

Lake County

Senior Services of Will County

Will County

Managed Care Organizations (MCOs): Private insurance companies who contract with the Illinois Department of Healthcare and Family Services. Coordinate care for Community Care Program (CCP) Clients who are on Medicaid.

Intersection of OAA and CCP

Individuals who receive CCP and/or are part of an MCO **are eligible** to receive OAA services.

OAA services should be used in conjunction with CCP services to support older adults in their homes. CCP/MCO clients **are part of the OAA target population** as they are often living in poverty, living alone or minority/limited English speaking.

While many CCUs are also providers of OAA services, sometimes, OAA services, **such as caregiver and nutrition services, are provided in agencies other than the CCUs.**

OAA providers **should refer** clients to other services when a need is present such as CCP, other OAA services (provided outside of their organization), and Medicare/Benefits Access services.

Additional CCU Programs

Emergency Senior Services (ESS): Financial Assistance for CCP participants to fill gaps in services

IL Care Connections (ICC): offers access to assistive technology devices (AT) and durable medical equipment (DME) for CCP and non-CCP participants to assist them in living more independently and safely. Intended to help them to be more connected to family, friends, access health providers and participate in recreational activities through technology. [IATP Website](#)

Adult Protective Services (APS)

Program Description: Conduct investigations and work with adults age 60+ or people 18-59 with disabilities in resolving abuse, neglect, self-neglect or financial exploitation

Program Administrator: Illinois Department on Aging

Eligibility: people 60+ or 18-59 with disabilities, allegations meet criteria for ANE/Self Neglect, live in the community, in some cases alleged victims can live in facilities.

Delivered By: Designated community-based Adult Protective Services Provider Agency (APSPA)

To Report Abuse: Call local APSPA or IDOA 24/7 Hotline at 1-866-800-1409

<https://ilaging.illinois.gov/protectionadvocacy/abuse.html>

Adult Protective Services (APS)

Limited Mandated Reporting

[Adult Protective Services Act 320 ILCS 20](#)

Summary: (a-5) If any mandated reporter has reason to believe that an eligible adult, who because of a disability or other condition or impairment is unable to seek assistance for himself or herself, has, within the previous 12 months, been subjected to abuse, abandonment, neglect, or financial exploitation, the mandated reporter shall, within 24 hours after developing such belief, report this suspicion to an agency designated to receive such reports under this Act or to the Department.

Home Care Ombudsman

About the Homecare Ombudsman Program:

<https://ilaging.illinois.gov/programs/ltcombudsman/the-home-care-ombudsman-program.html>

**Referrals made to Senior Helpline at
1-800-252-8966 or**

Aging.HCOProgram@illinois.gov

Program Description

Advocacy and assistance to older people and people with disabilities who live in the community and receive CCP services . This ombudsman advocates when issues arise with MCOs

Program Administrator

Illinois Department on Aging (IDOA)

Eligibility

People enrolled in Medicare Medicaid Alignment Initiative (MMAI) and receive MCO services, receive waiver services through the following waivers: people who are Elderly (CCP), people with Disabilities, people with Brain Injury, or people with HIV or AIDS.

Delivered By

Illinois Department on Aging

Veterans Directed Care Program (VDC)

Program Description

Veterans Directed Care program, providing home and community-based services chosen by the veteran and/or caregiver

Program Administrator

Veterans Healthcare Administration

Eligibility

VA determines eligibility and makes referrals; must demonstrate need, at risk of institutional placement; Services are based on VA rather than a geographic location

Participating VA Medical Centers

James A. Lovell (North Chicago), Jesse Brown (Chicago), Edward Hines (Maywood)-limited

Delivered By

AgeGuide Northeastern Illinois

Other Program Resources

[Illinois Department of Public Health](#)

Handles complaints in licensed facilities

[Illinois Department of Rehabilitation](#)

Services for people with disabilities

[Illinois Department of Mental Health](#)

Services for people with mental illness

[Illinois Assistive Technology Program](#)

Supports older adults and people with disabilities through assistive technology

[Illinois Department of Developmental Disabilities](#)

Services for people with developmental disabilities

[Regional Offices of Education](#)

Investigates abuse complaints related to school district and supports young adults with disabilities

[Illinois Family Resource Center](#)

Works with families regarding substance abuse and recovery

[NCOA Friendship Line](#)

National 24/7 Crisis/Friendship line for older adults

[Eldercare Locator](#)

National resource for locating aging/caregiver services

**Next Up:
Module 4: Grant
Management**