

## **FY2025 Title III-B Transportation RFP Service Description**

### **Overview**

AgeGuide's community needs assessment findings continue to indicate that our region's older adults have prioritized transportation as an important need that must be addressed. AgeGuide is committed to collaborating with the Illinois Department on Aging (IDOA) and other community-based providers within our region to address the needs of older adults in our eight-county region. AgeGuide is seeking applications from organizations interested in providing Title III-B Transportation Services to adults 60 years of age or older. The goal of the III-B Transportation program is to remove barriers to transportation and ensure access to services and activities which promote social connection, health, wellbeing, and independent living.

### **Service Design**

This funding opportunity is intended to engage transportation programs across the 8-county region designed to increase the availability and accessibility of community transportation services for older adults. AgeGuide supports person-centered transportation options to get older adults where they need and want to go.

Transportation programs may offer a mix of transportation options to fill gaps in services and meet the needs of their communities.

Transportation program models can vary from volunteer programs, collaboration with municipalities, townships, and government, and connecting riders with non-emergency medical transportation services, and providing voucher, reimbursement and subsidy programs that make transportation more affordable. Providers may also collaborate with phone-based, web-based, and app-based on demand transportation services such as Lyft, Uber, and On The Go.

Service activities may include:

- Assistance in scheduling travel arrangements
- Door through door, door to door, curbside or scheduled route
- Arrangement for special modes of transportation when required
- Coordination with similar and related transportation in the community
- Provision of transportation for medical, social service appointments, shopping, errands, social engagements, and congregate meals



A service provider that receives funds under this grant must provide service at no cost to older adults, grandchildren, adult children with developmental disabilities or family caregivers accompanying an individual 60 and older. Individuals must have the opportunity to voluntarily contribute to the cost of the service. Providers may not deny services because the person will not or cannot contribute to the cost of the service.

### **Statement on Serving Populations in Greatest Economic and Social Need**

As outlined in the *AgeGuide General Service Requirements and FY25 Request for Proposals document*, providers must assign priority, in the provision of services, to older adults in greatest economic and social need (“target populations”), at a rate at least in proportion to the incidence level of each group within the county.

### **Title III-B Transportation Program Requirements**

Title III-B Transportation providers will be required to perform the following activities:

1. Units and Persons
  - a. The provider will minimally serve the number of persons and units as determined by AgeGuide during the grant period. **See Page 3 FY25 Service Projections.**
2. Staffing:
  - a. Dedicate at least 1 staff position to coordinate and oversee the Transportation program.
  - b. Volunteer-based programs are responsible for conducting volunteer background checks and providing training.
3. Connect participants receiving the service with other community-based services and/or resources available to them. For example: congregate meals, educational programs, health and wellness programs, and community events.
4. Adhere to the AgeGuide General Service Requirements and the III-B Transportation Service Standards as well as reporting requirements for these services, including completion of an annual demographic data report for each funded service. Visit the AgeGuide website ([www.ageguide.org](http://www.ageguide.org)) for Service Standards and information on reporting requirements.
5. Providers will participate in regular check-in calls and/or meetings with AgeGuide as requested.



**FY25 Transportation Service Projections**  
***Projections subject to change based on available funding.***

***For new grantees, these projections are considered ideal. AgeGuide will work with new grantees to build capacity to meet the performance expectations.***

**Transportation**

***Persons:*** The unduplicated number of individuals who receive Transportation services during each fiscal year.

***Units:*** Each one-way trip to or from community locations per client constitutes one unit of service. The service unit does not include any other activity. A round trip equals two units.

County	Persons	Units
DuPage	250	2500
Grundy	25	100
Kane	400	3200
Kankakee	50	375
Kendall	200	1205
Lake	300	1500
McHenry	500	3500
Will	375	6600