

AgeGuide Request for Proposals FY2025 Frequently Asked Questions #3 April 12, 2024

I missed the deadline for the LOI. Can I still apply? Will you open again next year?

Unfortunately, no. LOIs were due from all RFP applicants no later than March 22nd, as outlined in the <u>Notice of Funding Opportunity</u> and the <u>RFP Introduction</u>. Due to the competitive nature of this RFP, we are unable to accept LOIs past the due date. We do not anticipate conducting another RFP for IIIB & IIID services until the FY28 funding cycle.

Can we apply for Memory Café programs?

Organizations can apply to provide memory cafes through Title IIIB Community Connection Collaboratives as a way to address mental health and to decrease social isolation. We do not have funding available to break out memory cafes as a singular service.

What is trauma informed care?

A document with trauma informed care training resources has been added to the "Resources" section of the RFP webpage: <u>Trauma-Informed-Care-Training-Resources.pdf</u>

I conducted an IRS Search in the SmartSimple portal and found my organization, however, the current address is different from the one that showed. There was no option for editing. How do I change the address of my organization in SmartSimple?

Please continue to set up your account in SmartSimple, despite the incorrect address. Once you have established your account, then you may be able to edit the address in the "organizational profile" section.

When updating the Organization Information in SmartSimple, we encountered an error message with the UEI number. Can you please provide guidance on resolving this issue?

This error has been fixed, and applicants should now be able to enter the UEI number. If you are continuing to have this issue, please notify us at <u>RFPs@ageguide.org</u>.