Title III-E Caregiver Resource Center (CRC) Program Description

Program Description

The Caregiver Resource Center (CRC) is a clearly identifiable center that provides a range ofcaregiver services to informal/unpaid caregivers and non-parent relative caregivers (Older Relatives Raising Children/Kinship Families). AgeGuide will designate the CRC to be the primary resource within a given county for caregivers to access Caregiver Resource Center services. The CRC will, at minimum, provide access to services by providing Access Assistance, Respite, Gap-Filling, and Public Education services. The designated CRC in each county must provide services for all eligible caregivers defined below.

In addition to Title IIIE CRC Services, the designated CRC will receive Alzheimer's Disease and Related Dementias (ADRD) funding to Supportive Gap Filling Services.

Title IIIE Caregiver Services

Definition of Eligible Populations

In this document the term "caregiver" applies to both informal/unpaid caregivers and non-parent relatives raising children (Older Relatives Raising Children/Kinship Families).

- Adult family members or other informal caregivers age 18 and older providing care toindividuals 60 years of age and older

- Adult family members or other informal caregivers age 18 and older providing care to individuals of any age with Alzheimer's disease and related disorders

- Older relatives (not parents) age 55 and older providing care to children under the ageof 18; and

- Older relatives, including parents, age 55 and older providing care to adults ages 18-59with disabilities

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Alzheimer's Disease and Related Dementias (ADRD)
Definition of Eligible Populations

- Persons with Alzheimer's Disease or related dementias (diagnosed or undiagnosed), including but not limited to Alzheimer's Disease, Vascular Dementia, Dementia with Lewy Bodies, Frontotemporal Dementia, Parkinson's Dementia, Normal Pressure Hydrocephalus, and Creutzfeldt-Jakob Disease, of any age, regardless of whether a caregiver is present.

- Informal/unpaid caregiver of persons cited above.

CRC Service Funding Allocation Requirements

The Access Assistance allocation provides funding for CRC staff to perform information and assistance and Tailored Care (TCARE)caregiver assessments. TCare screenings and/or assessment are utilized to determine an individualized care plan to support a caregiver's unique needs. TCare screenings and/or assessments are also required in order for a caregiver to access Respite and Gap-Filling services. The CRC agency shall use no **more than of 50%** of their total CRC Service Share for Access Assistance. Salaries and other expenses by the CRC come from the Access Assistance allocation. There are no administrative costs allowed for Gap Filling and Respite services. All CRCs are expected to have one staff member certified to conduct TCare assessments. Beginning in FY26, all TCare certification costs will be paid for by the designated CRC. Currently, TCare certifications cost $3000/per person for 1 year. TCare costs are set by TCare and are subject to change.

ADRD Supportive Gap

ADRD Supportive Gap is a financial assistance fund. Grantees may allocate 20% of this grant funding to support administrative costs.

Service Design

To continue the goal of fostering a family caregiver and relative raising children service system in Illinois, agencies will be funded to provide the following services:

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CRC Services:

1. **Access Assistance (which includes TCare)** – Assistance with navigating and accessing a variety of resources, services, and benefit programs.

2. **Respite** – Financial assistance fund designated to provide temporary support for a care recipient so the caregiver can take a break from care.

3. **Gap-Filling** – Financial assistance funds designed to offer support such as home modifications, basic/emergency needs, transportation, vehicle modifications, etc. not covered by other sources such as Medicare, Medicaid, and/or insurance.

4. **ADRD Supportive Gap** – Financial assistance funds designed to offer support for caregivers of persons with Alzheimer's and related dementias as well as persons with Alzheimer's and related dementias such as home modifications, basic/emergency needs, transportation, vehicle modifications, etc. not covered by other sources such as Medicare, Medicaid, and/or insurance.

5. **Public Education**: A service that provides the public and individuals with information on resources and services available within their community such as informational fairs, newspaper advertisements, radio ads, digital marketing, or other public awareness activities that communicate available caregiver services to the public.

Applicants should review the complete Service Standards on AgeGuide's website for comprehensive details on each service defined above. Additionally, applicants should review the General Service Requirements as these are also required for all grantees. Each service standard has a coordinating video to assist with applicant learning. Service standards can be reviewed at this link: https://ageguide.org/service-standards/.

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Performance Expectations

AgeGuide establishes yearly minimum performance expectations based on funding, past performance, population size and other factors influencing service delivery.

Below are the established FY26 performance goals for the current provider. Grantees are required to serve a certain percentage of persons and units for services to grandparent/relatives raising children and/or older relatives caring for persons with disabilities (See charts below). AgeGuide understands that a new provider would need to develop capacity over time to meet these expectations.

Title IIIE Access Assistance

County Projection	Persons	Units
DuPage	1843	5529
Grundy	231	692
Kane	1000	3000
Kankakee	400	1200
Kendall	298	895
Lake	1375	4125
McHenry	551	1652
Will	1198	3595

*2% of services are expected to be provided to GRG/Older Relatives.

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Title IIIE Respite

County Projection	Persons	Units
DuPage	109	5,453
Grundy	11	559
Kane	58	2,895
Kankakee	21	1,073
Kendall	15	765
Lake	81	4,033
McHenry	31	1,531
Will	70	3,497

*5% of services are expected to be provided to GRG/Older Relatives.

Title IIIE Gap-Filling

County Projection	Persons	Units
DuPage	171	171
Grundy	18	18
Kane	91	91
Kankakee	34	34
Kendall	24	24
Lake	126	126
McHenry	48	48
Will	110	110

*20% of services are expected to be provided to GRG/Older Relatives.

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Title IIIE Public Education

County Projection	Persons	Units
DuPage	300	3
Grundy	300	3
Kane	300	3
Kankakee	300	3
Kendall	300	3
Lake	300	3
McHenry	300	3
Will	300	3

ADRD Supportive Gap Filling:

County Projection	Persons	Units
DuPage	28	28
Grundy	4	4
Kane	15	15
Kankakee	6	6
Kendall	6	6
Lake	20	20
McHenry	8	8
Will	18	18

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<u>Reporting Requirements</u>

Grantees are expected to complete fiscal and program reporting on a quarterly basis including persons and units served and a detailed caregiver services report.

Grantees are expected to utilize the AgingIS software to track client demographics and activity for each service, monthly.

AgeGuide staff will provide resources and training on utilizing AgingIS and TCare. Reporting requirements may change based on IDOA requirements.